



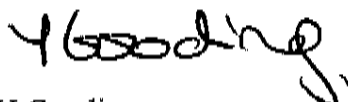
**Birmingham City Council**  
**Housing Department**

Northbrook  
40/42 Chatham Road  
Northfield  
Birmingham  
B31 2PJ

Dear Sir/Madam

This letter is a testimonial to the excellent service that Ian Reynolds as always provided to Birmingham City Council Homeless service. The staff he provides are professional and reliable, If one of his staff is unable to do a shift for what ever reason then he promptly sends another staff member in their stead. If you would like anymore information please don't hesitate to call me.

Yours sincerely



Y Gooding  
Homeless Centre Manager  
0121 464 7452